

Portalify Task Management Solutions



Mission critical task dispatch and scheduling

Revolutionary task management solutions - complete two-way data operations between control room and field.

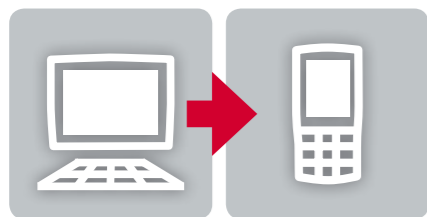
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Mission critical task dispatch and scheduling

Succeed with complete two-way data operations between control room and field using revolutionary task management solutions from Portalify:

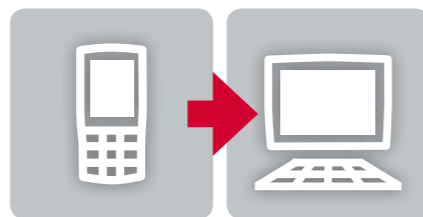


- Allocate, manage & dispatch jobs to the right front-line staff and view the current task status in real-time.
- Perform rapid intervention in emergency response situations and optimize workflows during normal day-to-day operations.
- Plan, schedule and automate routine work assignments ensuring optimal field force efficiency.
- Dynamically re-assign tasks when mission critical events occur.



Dispatch Information from the Control Room

Submit critical operator-driven tasks to the mobile terminals of field staff, enabling rapid on-site intervention upon information receipt.



Dispatch Information from the Field

Use field terminals to acknowledge, accept/decline and notify control room operators, e.g., on task completion or during changing circumstances, thereby aiding situational awareness and operator decision-making.



View Information on Different Devices

- View tasks on a wide variety of devices, e.g., TETRA radios, GPRS & 3G mobile phones, PDAs, in-vehicle Tablet PCs and other platforms.
- Instantly display images caught by CCTV, video recorders and cameras in support of text-based task information.

Assign, Manage and De-assign Tasks

- Allocate tasks to groups or individual resources through optional map-based icon selection or separate GUI Task Manager menus.
- Construct and dispatch task messages to field workers, including bulk dispatch of jobs.
- Manage workflow on notification from field resources of task acceptance, rejection or completion.
- Alter, cancel or de-assign tasks.

View Current Task Status

- View present status for selected groups or individual resources, e.g., to examine if jobs are pending, ongoing or completed.
- Interact with map-based GUI icons for displaying real-time summaries of selected resources.
- Receive task acknowledgements and incoming status information from field workers.

Manage and Assign Resources to Tasks

- Perform dynamic assignment of resources to tasks.
- Update resource requirements based on real-time information on status, location & workloads.
- Carry out automatic or manual assignment of required field resources based on task types, location and current status.

Visualize Task & Resource Information

- View current schedules, tasks and resources using a sophisticated GUI that includes real-time map information display for resources on the move.
- Create, edit and delete tasks using GUI, including direct map manipulation of selected resources for managing task allocation.
- Send navigation information, e.g., maps to aid task execution.

Plan, Manage and Automate Schedules

- Plan, schedule and manage jobs, rotas and shifts for increasing organizational efficiency.
- Conduct advanced mission planning with automatic allocation of planned tasks to resources based on current position, status and work plan.

Identify and Dispatch the Right Field Workers

- Gain visibility of the location of all officers closest, e.g., to an incident or suspect, for operator task dispatch to front-line staff best placed to act.

Adaptable for Command & Control

- Integrates easily with Command & Control systems from Portalify and third-parties, including mobile C2 and C3(i) solutions.



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Portalify has been at the forefront of advanced situational awareness solutions consisting of mobile messaging and location tracking solutions for over 10 years, and its Data Management Server (DMS) is currently the market-leading product for mission critical data in professional communications markets. As a robust and proven solution, DMS has been widely deployed, including on several large nationwide networks. Headquartered in Helsinki, Finland, Portalify is an independent, growing company.

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